

# Tricentis ServiceNow solutions for public sector

## Accelerating ServiceNow mission delivery and digital transformation for the public sector

Tricentis stands at the forefront of the industry when it comes to expediting deployment timelines and establishing a seamless, reproducible testing process. Our primary no-code test automation tool equips manual testers with advanced skills in as little as 40 hours of training, generating test cases that can be seamlessly integrated with our diverse range of products. Our extensive suite of low-code software testing tools is harnessed by a diverse client base, including the DoD, civilian, and state and local agencies, to ensure top-notch testing outcomes. Tricentis products can be procured via GSA, SEWP, OTA, and SAP BPA.

### Serious speed. Real results.

# 10x

FASTER

#### Fast track your software

Leveraging artificial intelligence and the efficiencies of the cloud, accelerate software delivery by reducing test cycle times.

# 40%

LOWER COST

#### Reduce errors & costs

Our risk-based, codeless approach focuses testing on what matters most and frees up resources for revenue-driving initiatives.

# 90%

COVERAGE

#### Increase visibility, decrease stress

Boost release confidence with improved collaboration and visibility into testing activities, from idea to production

## The public sector needs to start automating ServiceNow testing – today

Developers, testers, and business process owners all need to help ensure that the ServiceNow platform at their organization works as intended – before the backlog of new requirements and change requests becomes unmanageable. When combined with releasing custom applications, organizations cannot possibly keep pace with manual testing alone. We hear from many teams that the twice-a-year upgrade process is akin to painting the Golden Gate Bridge – once you finish, it's time to get started again. A huge amount of a team's bandwidth gets allocated to these efforts, and they often become acclimated to the pain, not knowing exactly how many resources are used just to keep their heads above water.

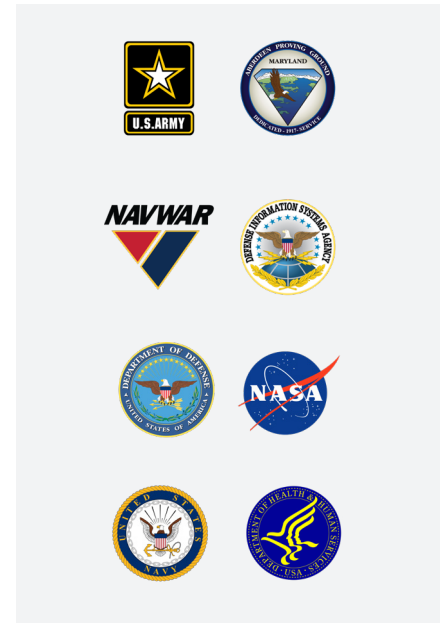
Additionally, there are required quarterly patches to apply, and new business requirements and tens, if not hundreds, of integrations to maintain. Over time, the scope of regression testing grows, and automation becomes necessary, particularly within the context of so many customizations.

This has created a perfect storm in many ServiceNow-powered organizations, making it now or never for automated testing. You either manually test an untenable number of functions, roll the dice, and hope the release “works” or step up to automated testing to ensure error-free releases.

## We are Tricentis

Tricentis helps enterprises plan, construct, stabilize, and execute automated testing for ServiceNow applications. Our tools are:

- **Easy enough for anyone to use** – Any resource can rapidly create and manage sophisticated ServiceNow end-to-end tests, without waiting on developers because with Tricentis, no coding is required.
- **Resilient and low maintenance** – Keep up with frequent ServiceNow releases through an approach that automatically updates impacted test cases and auto-fixes false positives, all with our no-code interface.
- **A great ROI** – Enterprises go from releasing software once per year to the cadence of ServiceNow releases with a codeless approach that delivers 80%+ test automation rates.



## Simplify end-to-end testing to ServiceNow and beyond

Tricentis helps organizations plan, construct, stabilize, and execute automated testing for ServiceNow applications. Simplify ServiceNow testing and ensure that ServiceNow works flawlessly either as a standalone application or in the context of complete end-to-end business processes and functional testing of the entire platform. With Tricentis Tosca, enterprises can quickly scale functional test automation across hundreds of technologies, from mainframe to mobile to API and everything in between. Tricentis Tosca facilitates testing across IT and development teams, with support for enterprise applications such as ServiceNow, SAP, Salesforce, Oracle, O365, Share-Point, data warehouses, custom-developed software, and APIs. With support for over 160+ technologies and enterprise applications, Tosca provides the most resilient test automation for any use case and complexity for GUI and non-GUI (API) testing.

### Keep test data consistent and stateful

Remove data inconsistencies and ensure accurate end-to-end testing. Tosca consistently updates dynamic test data as it gets altered across business processes.

### Generate on-demand test data

Rapidly generate realistic, high-quality test data without having to waste hours copying data from production.

### Comprehensive technology support

Tosca supports a wide range of database technologies to help in the extraction, generation, and management of test data, such as various file formats, database native (SQL, Oracle), SAP BAPI on S/4HANA, message queues, and more.

## We're a leader

Tricentis is positioned in the Leaders category by IDC, Forrester, and Gartner. Over 3,000 clients across the globe have partnered with us to transform their test automation. Our [customers](#) trust Tricentis to enable the quality release of mission-critical applications, processes, and data, accelerated through testing that is completed in hours instead of weeks.

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